

This is the web site of Steve Holmes Mortgages.

How to Contact Us

Our postal address is:

Steve Holmes Mortgages
13 Earls Road,
Trentham,
Stoke on Trent,
Staffordshire,
ST4 8DG

We can be reached via e-mail at info@stevholmesmortgages.co.uk or you can reach us by telephone at 0800 028 1940.

Collecting Visitor Information

For each visitor to our web pages, our Web server automatically recognises only the consumer's domain name, but not the e-mail address (where possible).

We collect only the domain name, but not the e-mail address of visitors to our Web page, aggregate information on what pages consumers access or visit, user-specific information on what pages consumers access or visit, information volunteered by the consumer, such as survey information and/or site registrations, name and address, telephone number, fax number, payment information (e.g., credit card number and billing address).

The information we collect is used to improve the content of our Web page and used by us to contact consumers for marketing purposes.

Cookies

With respect to cookies: We use cookies to store visitors preferences, record session information, such as items that consumers add to their shopping cart, record user-specific information on what pages users access or visit.

Opting Out

Email Contact

If you do not want to receive e-mails from us in the future, please let us know by sending us e-mail at the above address, calling us at the above telephone number, writing to us at the above address.

Postal Contact

If you supply us with your postal address online, you may receive periodic mailings from us with information on new products and services or upcoming events. If you do not wish to receive such mailings, please let us know by calling us at the number provided above, e-mailing us at the above address.

Please provide us with your exact name and address. We will be sure your name is removed from the list we share with other organisations.

Telephone Contact

Persons who supply us with their telephone numbers on-line may receive telephone contact from us with information regarding new products and services or upcoming events. If you do not wish to receive such telephone calls, please let us know by sending us e-mail at the above address, calling us at the above telephone number, writing to us at the above address.

Please provide us with your name and phone number. We will be sure your name is removed from the list we share with other organisations.

Ad Servers

With respect to Ad Servers: We do not partner with or have special relationships with any ad server companies.

Changes to Information Practices

If our information practices change at some time in the future we will post the policy changes to our Web site to notify you of these changes and provide you with the ability to opt out of these new uses. If you are concerned about how your information is used, you should check back at our Web site periodically.

Customers may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address, calling us at the above telephone number, writing to us at the above address.

Requesting Information we have Stored

Upon request, we provide site visitors with access to all information [including proprietary information] that we maintain about them, financial information (e.g., credit card account information) that we maintain about them, unique identifier information (e.g., customer number or password) that we maintain about them.

Clients can access this information and have it corrected by e-mailing us at the above address, write to us at the above address, writing to us at the above address.

With respect to security: We have appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from you at our site.

Complaints

If you feel that this site is not following its stated information policy, you may contact us at the above addresses or phone number.